

Accommodation Covid-19 Safety

Our experienced Housekeeping team, led by Carole are professionals in their field and as our returning guests know, they maintain our bedrooms to an immaculate standard. For your health & safety they will be adopting the following additional protocols:

- Room keys will be disinfected between guests
- Contactless check-in available
- The House keeping team will wear PPE (aprons and gloves changed between rooms)
- All surfaces will be thoroughly cleaned and sanitized with special attention to high contact areas, such as switches & handles
- There will be limited room servicing during your stay, we will replenish towels and empty bins
- Shower curtains will be changed between guests, remote controls will be encased in hygiene bags and toiletries & tea/coffee will be presented in personal welcome packs.
- Items which generally stay in the room, such as cushions, reading material, room amenities will be removed and our little Wateredge Teddies will taking a well-earned holiday!
- Room amenities such as hairdryers, shower mats , fans , blankets & hair tong mats will be available on request prior to arrival and will be sanitised and placed in your room.
- Restaurant: tables will be placed to maintain social distancing. There will be no buffet at breakfast. However if we are advised by the Government that we are unable to open the restaurant we will deliver a breakfast box to your room and other meals and drinks will be offered for room service.
- Contactless check out available – please telephone or email for details.